



## **SVII** Social Responsibility Course

### **SVH DIPLOMA SOCIAL RESPONSIBILITY**

During the course you will learn to take proper care of difficult situations such as dealing with guests who are influenced by alcohol or drugs. Furthermore, you will learn your responsibilities and how to take care of the safety of your guests, colleagues and yourself. So, are you looking for a way to pass your SVH exam successfully and quickly, join this one-day course Social Responsibility!

### **SVH EXAM SOCIAL RESPONSIBILITY**

The exam consists of 40 multiple choice questions (A,B,C). Once you have answered at least 29 questions correctly, you will receive your SVH certificate!

### FOR WHOM IS SOCIAL RESPONSIBILITY SUITABLE?

For entrepeneurs, supervisors and employees working in the hospitality industry or in liquor stores. When working in any other organisation where alcohol is being served to guests (like a community centre, health care institution or sports association) you will need the SVH Certificate as well.

### **COURSE TOPICS**

- · Licensing and Catering
- Taking care of safety in the organisation
- · Alcohol consumption and alcohol abuse
- Dealing with sexual intimidation and aggression

### **TIMETABLE & LOCATIONS**

This course takes place from 9:00 am till 4:50 pm. The SVH exam will start directly after the course at 5:10 pm and takes 40 minutes. The course locations are Amsterdam and Utrecht.

### **COURSE FEE**

- One-day course: € 545,- All-in & 0 % BTW
   Including SVH exam, SVH textbook, location costs, exam training and unlimited online practice exams.
- Online study: € 365,- All-in & 0 % BTW
   Including SVH examen, SVH textbook and unlimited online practice exams.

### € 50,- DISCOUNT

When you are already in the possession of the SVH textbook, you will receive a discount of  $\in$  **50**,-.

PLACE	WEEKDAY	AUG	SEP	ост	NOV	DEC
Amsterdam	Monday	10	7	5	2	14
Utrecht	Monday	10	7	5	2	14



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# **HACCP** Food Safety Course

### **RECEIVE THE HACCP CERTIFICATE IN ONE-DAY!**

Are you looking for a course to learn about legal requirements regarding food safety? In this one-day HACCP Course we will provide you with all the information and tools to serve food safely and you will learn how to prevent fines in case of a NVWA check!

### **HACCP CERTIFICATE**

At the end of the course you will take the HACCP Test. This test contains 30 multiple choice questions and takes 30 minutes. When you pass the test, you will receive the HACCP Certificate directly at the course location. This certificate proves you have successfully participated in the course and know all about food safety, as you are obligated to by Dutch law.

### FOR WHOM IS THE HACCP COURSE SUITABLE?

For entrepreneurs, supervisors and employees working in the hospitality industry or in the catering business. When working in any other organisation where food is being served to guests (like a community centre, health care institution or sports association) you will need this Food Safety knowledge as well.

### **COURSE TOPICS**

- Training and instruction
- · (Personal) Hygiene
- Temperature control
- Cross-contamination

### **TIMETABLE & LOCATIONS**

This course takes place from 10:00 am till 4:00 pm. The course locations are Amsterdam and Utrecht.

### **COURSE FEE**

- One-day HACCP course: € 345,- All-in & 0 % BTW
   Including Code of Hygiene, location costs and unlimited online practice exams.
- HACCP Home study: € 245,- All-in & 0 % BTW Including Code of Hygiene, additional course material and homework guidance.

## € 35,- DISCOUNT

When you are already in the possession of the Code of Hygiene, you will receive a discount of  $\in$  35,-.

PLACE	WEEKDAY	SEP	NOV
Amsterdam	Monday	21	30
Utrecht	Monday	21	30

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